

If You Want Pests Gone, Priority Pest Services of Virginia is the Company to Call

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Customer Service is Their Number One Priority!

Having worked in business and business development off and on for over 30 years, I tend to be a very picky customer. I have seen both the best and the worst that business has to offer in that regard.

I not only helped develop new businesses for 10 years, I also spent a number of years, training existing businesses how to treat customers in order to keep their companies growing. I did not take that responsibility lightly. It was a major focus of the management, marketing and training consulting company I once co-owned.

I don't do it often, but when I take the time to brag about the customer service provided by a company, you can pretty much take my words to the bank. The company has to be extraordinary. Such is the case with Priority Pest Services of Virginia.

I haven't always made it easy on this company. Nonetheless, they have gone out of their way to help me and I am truly grateful. Let me explain.

When my husband and I first moved into our beautiful house last year, there was a lot of work to be done. We pretty much gutted the kitchen and had to start from scratch with new flooring, appliances, etc. Carpeting had to be replaced. There was, in short, a ton of work done and all of that stirred up things both inside and outside of the home.

For several months I was the subject of some not so friendly bugs that made a meal out of my flesh. I had hundreds of bites. So we called Priority Pest Services for help. I had used them once before and was very happy with the results.

At first we thought the problem could be fleas. We had our dog checked out, just in case. However, she had no fleas so it made no sense that I would have. Still we had our home sprayed for them just in case I was picking them up outside. That was critical because I happen to be allergic to the little buggers.

Next, we wondered if it was chiggers or mosquitoes stirred up from all the planting and replanting we had done outside. But I was the only one suffering from the bites, so that seemed unlikely.

Still, we called Priority back and had them spray for that contingency as well. They did so with no complaint. But there was no change. The bites just kept coming.

Their specialists suggested it could be bed bugs that might have hidden inside the walls of the home and flourished there. At their suggestion, we purchased expensive bed bug traps and special bedding to overcome that possible problem. Nothing ceased the incessant feeding.

When I became seriously ill with a bacterial infection as a result of the bites, a physician said he believed them to be spider bites. Since we had seen a few spiders in the house in the very beginning, that made sense. Once again, Priority came back out to spray.

They sprayed inside the house, outside the house, under the house, in the attic; anywhere and everywhere they could think of to rid me of the pests that were threatening my health. Finally, after nearly five months, the bites ceased.

I admit that I then began to take my bi-monthly pest service for granted. Priority came out like clockwork. They sprayed and I enjoyed the peaceful calm of no creatures invading my space.

All of that came to a screeching halt when all the recent snow drove the neighboring field mice into my home. I was not amused with the little creatures to say the least.

I wasn't even sure that my pest contract covered mice since that had never been part of the original discussion. However, Priority Pest Services politely and with amazing good nature came back to take care of that problem too.

I can honestly say there isn't another pest service with which I would do business. Priority has a satisfied customer for life as long as their services remain at this outstanding level.

As a senior citizen on a fixed income, there may come a time when I can longer afford them. However, until that time comes, this is the only pest company I want taking care of my home.

Priority Pest Services, I salute you. Your integrity, kindness and outstanding customer service puts you head and shoulders above the competition. Bravo!